

2023 PATHWAYS TO GRADUATION CAMPAIGN

PenSPRA Gold Medallion Entry

School District of Philadelphia 440 N Broad St., Suite 301, Philadelphia, PA 19130 Public School District | 197,000 students

Campaign Lead/Entrant: Kathryn Block, Marketing Officer, kjblock@philasd.org | 267-836-3647

Core Team Members (11 School District, 2 Tierney, 2 Brownstone)

- Alex Coppadge, Chief of Communications & Customer Service, SDP
- Kathryn Block, Marketing Officer, SDP
- Jaden Gibson, Senior Designer, SDP
- Adam Northam, Deputy Chief of Internal Communications, SDP
- Amina Maybank, Internal Communications Specialist, SDP
- Laurie Leas, Web Content Manager, SDP
- Monique Braxton, Deputy Chief of Communications, SDP
- Christina Clark, Communications Officer, SDP
- Marissa Orbanek, Communications Officer, SDP
- Khalice Gaynor, Digital Content Producer, SDP
- Tom Gailey, Marketing Consultant, SDP
- Kristin Hummel, Tierney Agency
- Cree Franklin, Tierney Agency
- Megan Smith, Brownstone PR
- Kristyn Aldrich, Brownstone PR

PROGRAM SYNOPSIS

The Pennsylvania Department of Education had introduced statewide Pathways to Graduation – additional high school graduation requirements that went into effect beginning with the graduating Class of 2023. All students graduating from a Pennsylvania high school now have to meet local graduation requirements *plus* one of five Act 158 Pathways to Graduation designed to illustrate their college, career and community readiness.

In spring 2023, the School District of Philadelphia (SDP) partnered with The Neubauer Family Foundation (TNFF), The Fund for the School District of Philadelphia (The FUND), Tierney Agency, William Penn Foundation, City of Philadelphia and Brownstone PR to collaboratively launch a comprehensive marketing and community engagement campaign to:

- increase awareness of new statewide Act 158 graduation requirements;
- create a citywide call to action to get informed so you can plan your path;
- and help increase the number of seniors on track to graduate.

The School District, City of Philadelphia, TNFF, The FUND and the William Penn Foundation each contributed to the campaign's \$340K budget. The primary target audience was current SDP high school seniors and their families, but a secondary vital audience was students in grades five through 11 and their families who also needed to actively think about their own pathways to graduation.

Featuring real Class of 2023 students to highlight the new graduation pathways, the campaign reflects a best practice example of SDP and Philadelphia philanthropy and business organizations coming together to support students.

RESULT

The District went from about 40% of seniors being on-track to graduate at the start of the campaign, to 86% of seniors graduating on time by June 2023.



BACKGROUND

The Pennsylvania Department of Education had introduced statewide Pathways to Graduation – additional high school graduation requirements that went into effect beginning with the graduating Class of 2023. All students graduating from a Pennsylvania high school now had to meet local graduation requirements plus one of five Act 158 Pathways to Graduation designed to illustrate their college, career and community readiness. You can learn more about the new state-required graduation pathways <u>here</u>.

An assessment of the graduation status of high school seniors based on this new expanded criteria revealed that only about 40% of seniors met both the local graduation requirements as well as the requirements for one of the five Act 158 Pathways to Graduation. This created a district-wide sense of urgency to significantly amplify awareness and understanding of the new Act 158 graduation requirements among our School District students and families, and help our seniors meet the expanded requirements to graduate on time.

PLANNING

Understanding that helping as many seniors as possible meet the new requirements and graduate on time was not just a School District opportunity but a city-wide call to action, the School District reached out to and galvanized organizations across Philadelphia to support its efforts. With urgency, the School District of Philadelphia (SDP) partnered with The Neubauer Family Foundation (TNFF), The Fund for the School District of Philadelphia (The FUND), Tierney Agency, William Penn Foundation, City of Philadelphia and Brownstone PR to launch a comprehensive marketing and community engagement campaign to:

- increase awareness of new statewide Act 158 graduation requirements;
- create a citywide call to action to get informed so you can plan your path;
- and help increase the number of seniors on track to graduate.

Roles and responsibilities of our collaborative campaign included:

- School District of Philadelphia Communications Team overall campaign oversight; creative development oversight; implementation and funding support
- Tierney Agency campaign creative/content development; implementation
- The Neubauer Family Foundation funding partner
- The Fund for the School District of Philadelphia funding partner
- William Penn Foundation funding partner
- City of Philadelphia funding partner
- Brownstone PR designed and conducted all community activation sessions



After a robust solicitation and review process, we selected five amazing and diverse SDP Class of 2023 graduating seniors as graduation ambassadors and storytellers to highlight that, with ACT 158, high school students can leverage their specific strengths and interests to carve their own path to graduation. It emphasized how students don't have to fit the conventional mold - they can own their path and do what's right for their unique skills and plans for the future. Each student represented a different school and their specific Pathway to Graduation, in alignment with the new Act 158 requirements.

The campaign's primary target audience was current SDP high school seniors and their families, but a secondary vital audience was students in grades five through 11 and their families who also needed to actively think about their own pathways to graduation.

ADVERTISING AND MARKETING COMMUNICATION PLAN

From March through early June 2023, the team blitzed the Philadelphia area with a comprehensive \$340K paid media campaign that used traditional and newer platforms to reach audiences across key areas of their daily experience. Our goal was to continuously reach students and families where they were throughout their day.

Paid media tactics and impressions were as follows:

- 12 weeks of radio ads (iHeart and Audacy stations) delivered 6.8 million impressions Listen Here: *Radio PSA*
- 6 flights of print ads and advertorials (Philadelphia Tribune, Metro, and Al Dia) delivered 5.8 million impressions
- 10 weeks of digital content across several Philly Voice platforms delivered 6 million impressions
- 12 weeks of static and digital out-of-home bus shelter ads and Gas Station TV ads delivered 23.5 million impressions. Watch here: Video PSA
- 11 weeks of targeted digital display banner ads delivered 6.5 million impressions, reaching our target audience an average of 11 times
- 11 weeks of paid social including NextDoor, delivered 0.9 million impressions
- two direct mail brochures (90,000 mailers total) were directly delivered to SDP families of students in grades 5-12 in March 2023





BUS SHELTER AD

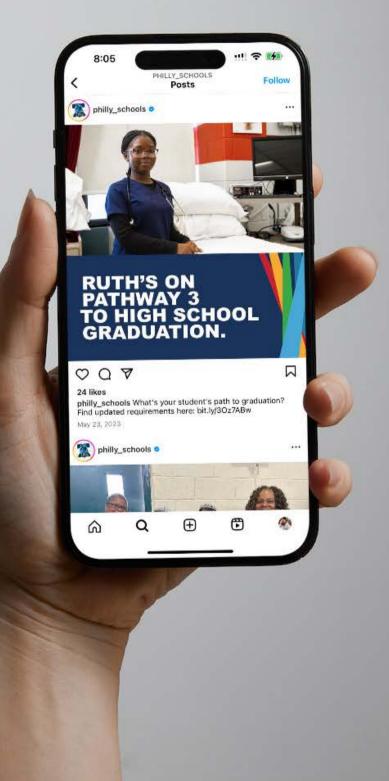




GAS STATION TV AD



DIGITAL DISPLAY BANNER ADS



SOCIAL MEDIA



1 HIGH SCHOOL GRADUATION. 5 WAYS TO GET THERE.

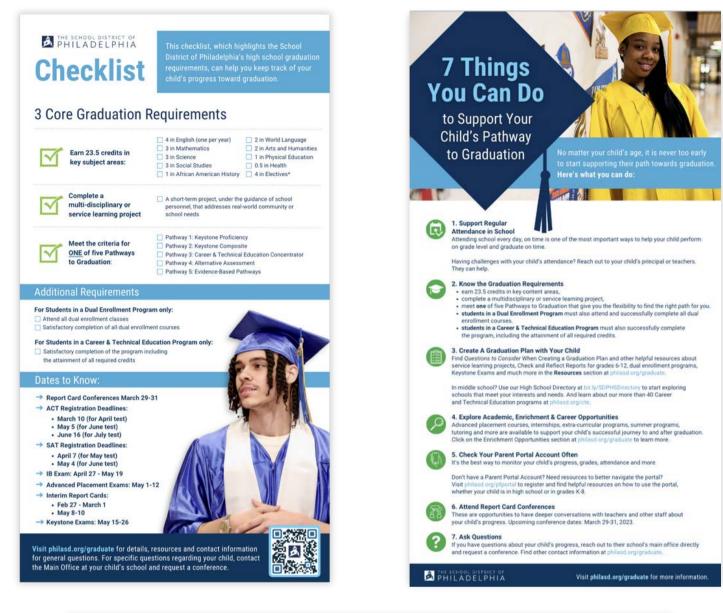


1 HIGH SCHOOL GRADUATION. 5 WAYS TO GET THERE.



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DIRECT MAIL BROCHURES





Own Your Pathway to Graduation

No matter your child's age, it is never too early to know what your child needs to graduate high school, and to start creating a graduation plan. And with new graduation pathways that give you more options and flexibility, your pathway to graduation is exactly that – YOURS.



Get started today! Go to philasd.org/graduate to learn more & access resources to create your graduation plan now.





COMMUNITY ENGAGEMENT PLAN

Additionally, to empower our student ambassadors to inspire and share their graduation pathway stories directly with other high school students and their families, Brownstone PR hosted fifteen community activations across the city in partnership with Brown's ShopRite, The Fashion District, and DTLR LLC. In addition to one-on-one engagement opportunities with our student ambassadors and representatives from SDP's Office of Family and Community Engagement, each activation event featured an online tool that allowed students to explore each of the five new graduation pathways and discover how well they meet the criteria for each. These engagements occurred on Fridays, Saturdays and Sundays from mid April through May 2023.

Actively engaging our school leaders, Board of Education, local and state government officials, faith leaders and other community influencers was also a core part of the engagement strategy. Each received a campaign toolkit with talking points, presentation slides, and other helpful communication resources that made it easy for them to serve as ambassadors to drive awareness, and support and encourage the students in their communities and networks along their graduation pathways.

RESULTS

In total, the campaign achieved:

- **51 million** total impressions
- **47,000 unique webpage visitors** philasd.org/graduate
- 1,100 live, one-on-one student ambassador interactions across 15 community outreach activations.

All of this amplified awareness among our target audiences and contributed to moving the District from about 40% of 12th graders on track to graduate on time to 86% of SDP 12th graders on track to graduate on time (as of June 2023).

